



FALL CLEANUP & WINTER MAINTENANCE

Now that winter is approaching we are asking you to do your part in the following areas: **(Yard maintenance and snow removal are a tenant's responsibility and if not maintained it is a breach of your residential tenancy agreement)**

1. Clean your yard and parking stalls, prior to snow fall and keep them clean at all times. Cut long grass and remove weeds to aid in the prevention of mice infestation year round. Ensure dog feces are cleaned up prior to snow fall and maintained during the winter months.
2. Keep your sidewalk clear of ice, snow and debris as this allows safe and easy access to the units and meters. Failure to maintain your sidewalk and step of snow and ice could cease your mail delivery as well as put your tenancy in jeopardy. You are also responsible to clear any snow out of your parking stalls.
3. Keep personal items such as children's toys, lawn furniture, bicycles, barbeques, etc. in your fenced yard or inside your premises. This will keep common areas neat and tidy and easier to care for in the spring.
4. Garbage is NOT to be left on steps, in yards and by garbage bins. This causes not only a health hazard but can lead to mouse and other pest issues. All garbage is to be tied securely and placed immediately into the bins provided year round.

If you fail to dispose of garbage properly you will be charged \$15.00 + tax per bag to cover the cost of disposal and cleanup. **No further notice will be given.**

5. Outside watering hoses must be disconnected from the outside taps and the outside tap must be turned off from inside the premises.
6. All inoperable and unlicensed vehicles are not allowed on CRHC Property. Any inoperable and unlicensed vehicle will be tagged and towed in accordance with Capital Region Housing Corporation procedure.
7. Please ensure your furnace has a clean filter now and change it every 2 – 4 months. If you do not have heat and are found to have not replaced your filter, you will be charged for this call out.
8. Please refrain from overloading any one electrical outlet in your unit as this will trip the breakers. If you have too many items plugged into one outlet it will trip the breakers and turn everything on that plug off. You can reset these by pulling the breakers all the way to the "off" position and pulling them back to "on" position. A call out to reset a breaker will result in a charge back to you.
9. To assist with unplugging blocked toilets, a plunger, purchased from the hardware store is useful to assist with unplugging toilets. If your toilet is plugged and a contractor attends to your unit to find something blocking it, you may be charged for this call out.
10. A reminder that having Tenant Insurance is an affordable protection for your belongings and your home.
11. For updates to the Rules and Regulations please refer to the Tenant Handbook for any updates on the CRHC website: www.crhc.ab.ca

A reminder, that this is your home, and we want everyone to enjoy their home. Following the above guidelines will help make this a better place to call home.

If you have any questions or concerns with regard to the above, please contact your Site Manager or the Property Assets department at CRHC.